



GTISLIG Event February 27 2010

Professional Development Day

Speaker details



Keynote Speaker:

Juri Chabursky, CSP

**President
ClarityWorks**

Time: **9:00pm – 10:00pm**

Bio

Juri Chabursky, CSP, works with professionals, sales teams, and results-driven organizations who want to improve their personal and professional bottom lines. Over the past 15 years, Juri (pronounced "yuri") has addressed hundreds of audiences from Boston to Bahrain. His interactive keynotes and workshops specialize in sales, persuasion, and personal achievement, and are described by clients as "High-energy!", "High-content!", and "High-impact!"

Juri has earned two CSP designations, that of Certified Speaking Professional, and Certified Sales Professional. There are only four speakers *in the world* who have earned *both* CSP designations.

(ps ... Juri also happens to have a degree in Computer Science, and a number of years experience working in IS/IT environments)

Presentation synopsis

Persuasion Power

Do you ever require cooperation from others to accomplish your objectives or get what you need and want? Chances are, persuasion and negotiation are a part of your daily life, whether you like it or not.



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	<p>Your personal and professional success is largely determined by how effectively you influence, persuade, motivate and sell. Why? Because in order to succeed, we need the help of those around us - prospects, clients, stakeholders, employees ... as well as friends and family. And the greatest skill an influencer possesses is the ability to "connect" with others. In this high-energy keynote, Juri will discuss the art and science of influential communication, and will reveal the key principles of persuasion</p>
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Keynote Speaker:

Peter de Jager

Owner

De Jager and Company Ltd.

Time: **3:30pm – 4:30pm**

Bio

Peter de Jager is a speaker/writer/consultant on the issues relating to the Rational Assimilation of the Future. He has published hundreds of articles on topics ranging from Problem Solving, Creativity and Change to the impact of technology on areas such as privacy, security and business. Peter de Jager's articles have appeared in The Washington Post, The Wall Street Journal, The Futurist and Scientific American.

His monthly schedule is hectic... In addition to presentations and seminars on the topics above, Peter de Jager writes about a dozen regular columns. These have included; Computer World, Canada Globe & Mail online, The ABA Banker's Journal, Municipal World, Galt Global Review, HR Gateway and The Voyageur.

Having spoken in 37 countries (and counting) he is recognized worldwide as an exciting and engaging speaker. His audiences have included the World Economic Forum, The World Bank and The Bank for International Settlements.

Peter de Jager's presentations use humor to challenge the myths surrounding our understanding of the Change process and the benefits of technology. His talks are suitable to both staff and upper management. His single minded objective, despite the global nature of some of the issues, is always to provide actionable solutions and new avenues of approach to seemingly intractable problems.



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	<p>Peter de Jager's presentations and workshops are highly interactive, fun, irreverent to mistaken ideas and most distinctively - provocative. His work forces you to think differently about things you thought you were already sure you knew.</p> <p>In May, 2001 Peter de Jager was honoured by CIPS for his work in Y2K and for several years an Associate Director of The Global Future Forum a Unisys Corporation initiative. In December, 2009, Peter de Jager received the Lifeboat Foundation Guardian Award on the 10th anniversary of Y2K which he helped avert.</p>
Presentation synopsis	<p>Communications; From Campfires to Conference Rooms</p> <p>We know that communication is important. Even the birds and the bees do it, but what exactly is it? What should we communicate during a large Change? What do we communicate without realizing it?</p> <p>This session will draw on all the earlier sessions of the day – highlighting the communication issues and challenges they have in common. It'll also attempt to provide a communications framework for ANY project.</p>



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Presenter	William Buckingham IT Architect Royal Bank of Canada
Time	10:15am – 11:15am
	<p>William Buckingham has had a long and varied career in IT. He has been an applications developer and a software programmer. He has implemented systems in North America and the Caribbean. He has spent time supporting a data warehouse and assumed a variety of IT Architecture roles. He has worked with companies from around the world to improve IBM mainframe strategies and contributed to the book <i>Secrets of SOA: an Enterprise View on Service-oriented Architecture Deployment Revealed</i>.</p> <p>These days he is known around his shop as <i>The Reuse Guy</i>.</p>
Presentation synopsis	<p>Service-oriented Architecture and the Project Manager (or everything you always wanted to know about software reuse but were afraid to ask)</p> <p>In 2009 William Buckingham was given an enterprise-wide target of \$2.5 million in savings through <i>software reuse</i>. Working with a number of different projects, he delivered a strategic enterprise solution for software reusability....and saved the organisation over \$6.7 million.</p> <p>In his presentation, Mr. Buckingham will offer insight into how <i>service-oriented architecture</i> (SOA) can not only support the practice of <i>software reuse</i>, but how Project Managers can leverage SOA and reusability to deliver long term strategic investments while also achieving project savings for an organisation.</p>



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Presenter	George Jucan, PMP Consultant/Speaker/Trainer in Project Management
Time	2:15pm – 3:15pm
	<p>George Jucan is a successful consultant in Project Management with over 20 years of technical and management experience in complex environments, both in public and private sector. He is well known in the project management community as a regular speaker at conferences and public events, trainer and author of high-impact project management articles.</p> <p>His career includes a proven track of achievements in managing a broad range of projects, from methodology definition and business reengineering to projects audit and recovery, from new systems development to architectural, operational, risk and security assessments. Repeated engagements with the same clients over years demonstrate that George found the secret to stakeholders' satisfaction – and he is willing to share his experience with the audience.</p> <p>George's project management expertise is recognized internationally through leadership positions in Canadian Advisory Committee for ISO/TC236 (upcoming ISO 21500 Project Management Standard), as well as PMI Standards Committees (PMBOK 4th Edition, PMCDF 2nd Edition, Government Extension to PMBOK 3rd Edition). An active PMI member, George Jucan currently serves as Vice-Chair of PMI Information Systems SIG, as well as a member of the Board of Directors for Southern Ontario Chapter (PMI SOC).</p>
Presentation synopsis	<p>The Truth, the Whole Truth, and nothing but the Truth Most IT departments aspire to become a strategic partner of business operations - and yet, very few succeed. The ones that get to this level indicate that having an open and truthful communication is an essential factor of their success.</p> <p>More than a good business practice, honest communication with the client is a fundamental requirement of PMI's Code of Ethics, mandatory for all PMI members.</p> <p>This session will use practical examples to demonstrate how ethical communication can enhance not only your self-esteem, but also your personal relationship with the project's client, while boosting the image of the entire IT department at the same time.</p>



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Presenter	Marisa Oldnall, PMP, ITIL Expert, MSF PMO Director Cancer Care Ontario
Time	10:15am – 11:15am
	<p>Marisa Oldnall, PMP & ITIL Service Manager, has built her career on her success in delivering the full lifecycle of organizational, change driven and technology related projects and programs to a client base comprised primarily of financial, manufacturing, telecom, health and public sector innovators who have made integrating business improvement through technology implementation and operations a key priority. Most recently, her focus has been on helping organizations to build centres of excellence around project and program delivery related to achieving strategic corporate objectives. Her goal through her various delivery roles has been to inspire organizational change for the better through focusing on quality and excellence in the delivery of the initiatives in her portfolios.</p> <p>She is currently PMO Director for Cancer Care Ontario managing a portfolio of IM/IT initiatives for Canada's largest province related to improving patient safety, creating, maintaining patients' electronic health records, increasing adoption of automation and standards and improving access to care across the province.</p> <p>Marisa is also the VP of Professional Development for PMI's IT & Telecommunications SIG and she teaches Project Management at Sheridan College near her home in Toronto.</p>
Presentation synopsis	<p>ITIL Planning Concepts for Project Managers</p> <p>ITIL is considered an operational framework providing best practices for the management of IT. Project managers are realizing the value of building these practices into their project delivery to experience success with alignment of the business and information technology. ITIL provides the essential principles and best practices that assist project managers in effectively aligning their initiatives with strategic objectives and ensuring their continued success as the operational teams take ownership of the implemented solution.</p> <p>Experience ITIL incorporated into the project lifecycle as your facilitator walks you through ITIL integration into your next IT project from the perspective of a project manager. Understand the importance of business and IT alignment for the success of your project. Learn the key concepts of ITIL that should concern the PM. Leave with concepts to incorporate into your next project!</p>



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Presenter	<p>Donald Pilkey, CPIM</p> <p>MDM & Data Governance Practice Lead, Broadstreet Data</p>
Time	<p>11:15am – 12:15pm</p>
	<p>Donald Pilkey is the practice lead for Broadstreet Data's Master Data Management and Data Governance group. Current and recent engagements have included MDM for international Pharma, requirements and design for domestic Insurance and Beverage organizations. Donald is a seasoned project manager with 20+ years experience in large-scale systems projects for major Canadian CPG/Food and Bio-Pharma corporations. Prior to joining Broadstreet Data, Donald was a Program Manager, Relationship Manager and Project Manager within IT for Supply Chain with Campbell's and Deputy Director, Supply Chain Systems and Improvements with Sanofi Pasteur. His recent focus has been on master data management, supply chain, business intelligence and SAP lifecycle. He received his Bachelor of Mathematics from the University of Waterloo.</p>
Presentation synopsis	<p>Master Data Management from a Supply Chain Perspective</p> <p>Designing, building and delivering successful solutions to complex business needs can take many paths. Donald Pilkey will take you through just a few from his 20+ year career. After defining Master Data Management (MDM), Data Governance and Supply Chain, he will share some real-life successes. These selected case stories from various industries and organizational structures will focus on the business need, the key master data, how the master data was managed, how people influenced the outcome and the key reasons for success.</p> <ul style="list-style-type: none"> • Three different business needs, one common approach and three success stories. • Reducing global purchasing costs while suppliers consolidate. • Addressing Governance needs while the organization changes from a Functional Structure to a Matrix Structure. <p>Dealing with sudden regulatory changes and improving your supply chain processes simultaneously</p>



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Presenter	Ajesh B. Sharma, Principal Consultant Applied Rational Thought Inc.
Time	1:15 pm - 2:15 pm
	<p>Ajesh Sharma has been involved in IT Management and Architecture roles in a variety of industries over the past 25+ years. As Principal Consultant at Applied Rational Thought Inc. he leads the drive for business growth by creating innovative and practical solutions for complex business problems. He has held management positions within IT at Symcor Inc where he was responsible for developing and implementing PM and SDLC Methodologies and Tools. He has previously led teams at Citigroup and Davis + Henderson in Canada and Ciber Inc in the USA. He founded and ran a software product development firm building relationships with major multinational corporations such as Unilever and Pepsico after leaving Wipro Technologies. He has run large multimillion dollar projects and programs in India, Nepal, USA and Canada in industries such as FMCG, financial services, retail and health-care.</p> <p>Ajesh is PMP and ITIL certified and also holds the Certified SCRUM Master designation. He is the author of the entertaining article "Scheduling in Colour aka MS Project for Martha Stewart fans".</p>
Presentation synopsis	<p>Look Ma, no MSP Server! EPM done cheap. In this case study Ajesh Sharma details his experience leading the design of an integrated and complex set of schedules for a very large program without the aid of MS Project EPM hardware / software.</p> <p>For his architecture Ajesh was given the Microsoft Project User Group (MPUG) award for "providing business value by creating processes and methodologies based on PMI PMBOK linking platforms through MS Project's desktop capabilities" in November 2008.</p> <p>He defines the problem, talks about the philosophy behind the architecture, the benefits of such an approach and the pitfalls. He discusses the stakeholders and their role in this and provides a look at what goes into making such an approach successful.</p>



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Presenter	<p>Todd Bardes, BSc, CBCP, CBRM, FICB President, Disaster Recovery Information Exchange Senior Associate - HZX Business Continuity Planning</p>
Time	<p>2:15pm – 3:15pm</p>
	<p>Todd Bardes is a risk mitigation and business resilience professional. He draws on more than 35 years of banking experience and over 15 years of Incident Management, Disaster Recovery, Business Continuity, Crisis Management and Emergency Response. These activities have been located in North America and the Caribbean. As a “Manager for National Coordination” and a “Business Continuity Management Advisor” to one of the major international financial institutions, he has worked to develop resilient emergency recovery strategies and preparation for emergencies within extensive retail networks, call centre environments and major installations. He has also developed enterprise-wide emergency communication systems.</p> <p>Mr. Bardes has been involved in numerous training, certification and professional development seminars and currently serves as the President of the Disaster Recovery Information Exchange (DRIE). He is also Co-chairs the Greater Toronto Incident Management Exchange (GTIME) established within DRIE to partner public and private organizations in management of a wide scale disaster in the Greater Toronto Area.</p> <p>Mr. Bardes is a Fellow of the Institute of Canadian Bankers and holds certification as a Certified Business Continuity Professional – International (CBCP) and the Certified Business Resilience Manager (CBRM) granted by the Business Resilience Certification Consortium International. Todd has also made presentations to the “World Conference on Disaster Management” and other national organizations concerning “Emergency Preparedness for Guide Dog Users”.</p> <p>Mr. Bardes is also a Director of the Bruce Trail Conservancy.</p>
Presentation synopsis	<p>IT WAS A BAD DAY AT BLACK ROCK - PLANNING FOR THE FUTURE</p> <p>When any project is completed, is the job done? With the development of any thing, there will be good days and bad days in the life of this application or product. During the development of the project plan, did we take into account that we and our creation will have failures and maybe even a disaster? Did we plan for a disaster? How should we anticipate the potential risk and what do we do about it during the planning stages.</p> <p>Find out how to anticipate that “Bad Day at Black Rock” and what we can do about the future, TODAY.</p>



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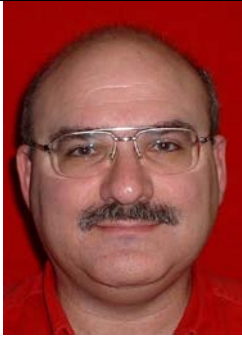
Presenter	Jim O'Higgins Programs Manager Information Technology Initiatives IBM Canada Ltd.
Time	1:15pm – 2:15pm
	<p>Jim has been with IBM Canada for 32 years and has held a variety of technical, sales and sales management positions.</p> <p>Currently, Jim is part of the IBM Canada, server consolidation, consulting team that studies the deployment of applications within the information technology (IT) departments of Canadian organizations. These studies recommend how this deployment could be changed to meet cost and service level objectives. Among the many attributes influencing costs and service levels are: technology (servers, storage and desktop workstations), consolidation/virtualization, software licensing, business continuity and "Green IT".</p> <p>Jim's group does studies in all industries and across all IT technology and software vendors.</p> <p>In addition to working with Canadian organizations, Jim is part of the IBM Corporate team that develops programs and collateral for IBM's world-wide initiatives in server consolidation.</p> <p>Outside of this work, Jim has a variety of interests including taking wilderness excursions in the Yukon and North West Territories.</p>
Presentation synopsis	Green IT. A Practical Approach for the Organization and/or the Information Technology (IT) Department. In his presentation, Jim will share methodologies and approaches on how organizations and their IT departments, who are interested in reducing their use of electricity in the data centre, can take steps towards "Green IT". His presentation will include examples and collateral from both IBM and non-IBM sources.



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Presenter	Larry Bonfada Senior Manager Software Development AMD Inc.
Time	11:15am – 12:15pm
	<p>Larry Bonfada is a senior manager of software development of display drivers at AMD Inc. Larry's software career has always been in technical computing in a variety of roles across many different specialties (eg: development, testing, configuration management, process engineering, team & department management, project management, etc). Although he is currently working in the domain of consumer software, his prior experiences had concerned mission- and safety-critical computing (eg: military, aerospace, medical, etc). Larry is an avid student of software-intensive systems engineering, project management, leadership, and management in general.</p> <p>Larry is also served for 15 years as a Canadian Army Reserve Infantry Officer which often leads him to bring a unique perspective in his role as an engineering and project manager.</p>
Presentation synopsis	Most of which I needed to know about project management I learned in the Army: Principles & techniques <p>A surprising number of leadership and management principles and techniques are applicable across many domain boundaries, much to the surprise of practitioners who may have only worked in one or two domains. In this presentation, Larry will discuss some military leadership and management techniques that have survived millennia of battlefield evolution that are also applicable to today's hard-pressed project managers.</p>



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Presenter	Neelay S. Shah Senior Software Security Consultant Foundstone Professional Services, A Division of McAfee
Time	11:15am – 12:15am
	<p>Neelay is a Senior Software Security Consultant and a lead instructor at Foundstone, where he specializes in performing threat modeling and security code reviews for a variety of enterprise products ranging from user mode applications to complex hardware virtualization software, file system device drivers and custom kernels. Neelay developed the Writing Secure Code – C++ class and is responsible for delivering the class as well as maintaining current content for it.</p> <p>Neelay has a strong background and a rich experience in developing C++ based applications. Prior to joining Foundstone, Neelay worked as a software development engineer at BindView Inc. More recently, Neelay worked as a software engineer with Citrix Systems Inc. on the Citrix Metaframe presentation server, the industry-standard for application virtualization using a centralized, secure architecture. Neelay's past 7 years of information security experience primarily in the fields of software security has provided him with a solid software development background, keen insights into application security, and both Microsoft Windows and UNIX server security.</p> <p>Neelay has been honored with the Microsoft Most Valuable Professional (MVP) - Developer Security Award in recognition of his thought leadership and contributions to the application security and developer communities. Neelay has presented at various software security and IT security conferences such as Dr. Dobbs Architecture and Design World, SD West, DeepSec, Open Web Application Security Project (OWASP), ISACA, Information Systems Security Association (ISSA) and InfoSec Canada. Neelay is the author of multiple software and network security tools and whitepapers such as Foundstone Socket Security Auditor, DIRE, CredDigger and the HacmeTravel.</p>
Presentation synopsis	Software Security for Project Managers: Why to care and How to care
	<p>In the race to win against competing software(s), gain maximum market share in terms of the users / revenue, project managers are under increasing stress to deliver more and more features in less time. If that was not enough, applications are getting more and more complex every day, and it is not uncommon to find an application which relies on multiple technologies to achieve the desired goal. As a result project managers are treating security as an exotic instrument: one which they can do without to win the RTM ("release to market") race.</p> <p>During this talk we will explain why project managers should talk about security in the same breath as they talk about development and cover different people, process and technology improvements and checks that the project manager can enforce to ensure that security becomes a "first class citizen" with respect to the overall software development lifecycle.</p>



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Presenter	<p>Ron Babin Associate Director & Assistant Professor Ted Rogers School of IT Management Ryerson University</p>
Time	<p>10:15am – 11:15am</p>
	<p>Ron Babin is the Associate Director of the Ted Rogers School of IT Management at Ryerson University, where he teaches undergraduate and MBA students. As a doctoral student at the University of Manchester Business School, his research is focused on global IT outsourcing. He is a board member of the Centre for Outsourcing Research where he delivers executive education on outsourcing. Prior to joining Ryerson, he was a partner with a large global consulting firm. Ron is a Certified Management Consultant (CMC) and is a board member of the Institute of Certified Management Consultants of Ontario.</p>
Presentation synopsis	<p>The Outsourced world; Can we manage it and still be 'green'?</p> <p>Outsourcing is an unstoppable business trend, both for business processes and IT services (BPO and ITO). This session will examine the overall trend to deliver and support business and IT using a global delivery model and the implications for project managers. While the ability to deliver on a 24 hour-day schedule has accelerated projects, the on-shore business operations and PMO still follow a 10 by 5 working-day/working-week model. Although we are able to deliver systems and processes much more rapidly, our organizations may not be able to absorb that speed of change.</p> <p>A second topic that will be covered is the need for green global delivery networks. The advent of the carbon neutral business model begins to encourage clients and project managers to examine the ability of the outsource service provider to reduce the overall carbon footprint. Clients and project managers now ask "How Green is My Outsourcer?"</p>



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Presenter	Sajid Khan Solutions Executive, Enterprise Project Management Microsoft Corporation, Canada
Time	2:15pm – 3:15pm
	<p>Sajid Khan holds an MBA from the Richard Ivey School of Business. As a Project Management Industry Executive at Microsoft CANADA, he works very closely with senior executives and project management leaders in some of the largest corporations in Canada, as a trusted advisor in the area of Project and Portfolio Management, leading enterprises towards adoption of relevant Microsoft Enterprise Project Management technology solutions that are aligned with business objectives and enable competitive advantage. He has a strong passion for project management, acting as an advocate for project management as a means of generating impactful bottom line business results. Prior to Microsoft, Sajid has held a variety of roles in Project Management and Technology Consulting, with experiences spanning across many industries including Financial Services, Telecommunications, Government, Manufacturing, Insurance, and Energy.</p>
Presentation synopsis	Simplify and Accelerate Project Planning On track for release this year, Microsoft has made investments in Project 2010 that make it the most significant release in the last decade. This is your opportunity to get a heads up towards new powerful features that are designed to accelerate project planning and simplify managing your plan. Visual tools, collaborative capabilities, and a user controlled scheduling engine will dramatically change the way you interact with Microsoft Project so you can spend less time building plans and more time managing projects. This session is a must for all Microsoft Project enthusiasts



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Presenter	Gabriel Rodriguez, Associate Partner Enterprise Risk Services Deloitte Canada
Time	1:15pm – 2:15pm
	<p>Gabriel has successfully delivered best practices-based IT management solutions and business management solutions to a wide variety of clients including financial institutions, consumer business, utilities, manufacturing, the public sector and media. He has over nineteen years of experience in Project/Program Management, Financial and Operational Re-engineering, System Implementation, Marketing and managing enterprise wide change initiatives. His academic background includes a Masters Degree in Finance, a Bachelor Business Administration with majors' in Finance, Marketing, and Science and is a PMI Certified Project Management Professional (PMP). He has proven management, financial, marketing and information system experience across several industries and disciplines, with a sharp focus on business development. Gabriel is part of the leadership group that manages services related to Portfolio, Program and Project Management services for clients across several industries.</p>
Presentation synopsis	<p>Portfolio. Programs. Projects. Doing the right things in challenging times</p> <p>Current economic challenges and changing business environment are calling for strategic optimization in organizations. The economy and world has now changed forever and organizations are now more than ever:</p> <ul style="list-style-type: none"> • Focusing on program and project initiatives selected based upon risk and value to the organization, to address current and future volatile markets • Being cautious on spending, and when selecting programs and projects selecting the right ones (time for reality check on ROI!) • Determining when and where it makes sense to rationalize project investments • Ensuring alignment to business strategy, and maintaining strategic focus <p>We will share with you our point of view on how successful organizations can achieve business objectives through effective governance, as the key success factor to improve performance, and create value while managing risks.</p> <p>Program and project failure, and lack of value delivery is no longer an “oops” situation!</p>



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Panel Members	Session Facilitator: Neeta Sharma Adam Partridge , Account Manager; TEK Systems Chan Rampersaud , MBA, PMP, Manager; Autism, Preschool Speech and Language, CYSS I&IT Cluster Jake Fisher , Technology Career Manager; Bank of Montreal
Time	12:15pm – 1:15pm
Presentation synopsis	<p>How to distinguish yourself in tough economic times Lunchtime: panel discussions with managers and industry recruiters</p> <p>In tough economic times it is important to know how to differentiate yourself as the individual of choice for the high profile projects that will advance your career and open up new opportunities. Professional branding, marketability, networking as well as talent development and training are only some of key differentiators that could set you apart from the others.</p> <p>This event will illustrate the corporate as well as recruiter perspective on the IT and PM skills that employers are looking for, as well as offering tips and advice on the how to market your resume, present yourself and communicate your experience to find those illustrious job opportunities that reflect your capabilities and interest.</p> <p>Please join us for our panel discussion moderated by Neeta Sharma, Recruitment Specialist with the CPP Investment Board. Our panel includes Jake Fisher (Technology Career Manager; Bank of Montreal), Chan Rampersaud MBA, PMP (Manager; Autism, Preschool Speech and Language, CYSS I&IT Cluster) as well as Garry Innanen (Partner; ProvisionIT) and Adam Partridge (Account Manager; TEK Systems).</p>
Facilitator 	<p>Neeta Sharma, Recruiter</p> <p>Having recruited Project Managers and other IT professionals for many firms in Toronto, Neeta Sharma is delighted to conduct a follow up presentation for the PMI catered to Contract and Permanent IT Project Managers.</p> <p>Neeta is currently a Recruitment Specialist for the CPP Investment Board. Prior to joining the CPP Investment Board, Neeta has worked for TEKsystems, BCE Inc., and the Business Development Bank of Canada. Being an active PMI member and working in recruiting on the corporate and agency side, Neeta has noticed many recurring questions from experienced Project Managers regarding their job search and would like to address them in her presentation.</p>



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Adam Partridge, Account Manager; TEK Systems.

As an Account Manager for TEKsystems Adam's prime responsibility is to assist his clients in attracting and retaining the top IT talent in their local market place. His goal is to be perceived by his clients as a strategic partner who always has their best interest in mind. Adam places a great deal of importance on taking the time to truly understand his clients business, technical environment and corporate cultural. It is through this understanding that Adam is able to confidently source and screen potential candidates. TEKsystems places a great emphasis on working with their clients to provide proactive workforce planning to ensure there is always a pipeline of available candidates for their IT initiatives.

Adam currently supports Cisco Systems, TD Infrastructure Technology Solutions, and BMO Enterprise Infrastructure. Adam currently maintains over 60 active consultants within these accounts and works directly with over 40 hiring managers. Adam is the first TEKsystems Account Manager in the GTA to be specifically focused on supporting the infrastructure product line within his enterprise accounts.

Adam has over 5 years experience in sales and customer service and graduated from the University of Western Ontario in 2004 with an Honors Bachelor of Arts Degree in Political Science.



(Regret)

Jake Fisher is a Technology Career Manager for BMO Financial Group in Capital Markets and Risk **(Regret)**

Specializing in coaching Business Analysts and Project Managers in their career development and skills development, Jake is passionate about empowering employees to discover their strengths and be intentional about defining their career goals.

Prior to joining BMO, Jake was an HR Consultant for various financial institutions and IT recruitment firms where he defined job roles, performance management systems and recruitment methods. He has designed case studies used in the School of Industrial Relations at Queens University, and has served as a lecturer in the Degroote School of Business at McMaster University.

Jake studied his Bachelors of Business Administration at Trinity Western University and is currently completing his CHRP.



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Chan Rampersaud is a Senior Manager of Information Technology with the Ontario Government.

He has worked with the Ontario Public Service for over 23 years in a number of areas including Criminal Law and Judiciary in the Justice sector; Community and Social Services and Children and Youth Services; and Management Board of Cabinet, Ministry of Government Services.

Chan has served as a senior strategic advisor to the Ontario Government Cabinet, Chief Justice, Crown prosecutors and senior executives on the use and application of information and information technology to advance government business. He has led many large-scale business and IT transformational projects within the OPS including major high profile criminal trials (R. v. Bernardo) and several I&IT portfolios and operations.

Chan is currently leading a large-scale OPS I&IT project to deliver a solution to support the Ontario government's Accessibility legislation. Chan is a PMP and has an MBA in Information Technology Management and BA in Public Administration.